

**AMENDMENT NO. 4  
PROFESSIONAL SERVICES AGREEMENT  
BETWEEN THE CITY OF EVERETT  
AND CORVEL ENTERPRISE CLAIMS, INC.**



This Amendment is dated for reference purposes July 1, 2025, by and between CorVel Enterprise Claims, Inc. ("CorVel") and City of Everett, WA ("Customer").

WHEREAS, CorVel and Customer entered into the Professional Services Agreement as of June 13, 2018, as amended (the "Agreement") pursuant to which CorVel agreed to provide Customer certain third party claims administration and bundled managed care services;

WHEREAS, CorVel and Customer each desire to amend the Agreement to revise the parties' contractual arrangement; and

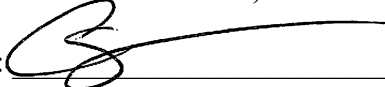
NOW, THEREFORE, in consideration of the mutual promises and covenants contained herein, the parties agree to amend the Agreement as follows:

- A. The term of the Agreement is extended so that the Agreement expires on June 30, 2028. After that date, the Agreement will not automatically renew.
- B. Effective July 1, 2025, Exhibit B of the Agreement is replaced by the attached Exhibit B (Fees). The pricing for each year of services is described in the attached Exhibit B (Fees)

All other terms and conditions of the Agreement shall remain in full force and effect. This Amendment will be deemed to be effective on July 1, 2025, regardless of the actual dates of signatures of the parties. Execution and delivery of this Amendment by a party shall be legally valid and effective through any of the following: (i) executing and delivering a paper copy, (ii) execution and/or transmittal by AdobeSign or DocuSign or other e-signature method, or (iii) transmitting an executed copy by email in pdf format or other electronically scanned format. This Amendment may be signed in counterparts.

IN WITNESS WHEREOF, CorVel and Customer have caused this Amendment to be executed by the persons authorized to act in their respective names.

**CITY OF EVERETT, WA**

By: \_\_\_\_\_

Print Name: Cassie Franklin

Title: Mayor

Date Signed: 12/11/2025

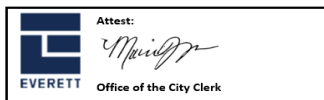
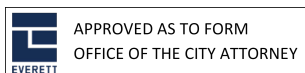
**CORVEL ENTERPRISE CLAIMS, INC.**

By: \_\_\_\_\_

Print Name: Brian Nichols

Title: Chief Financial Officer

Date Signed: 12/11/2025



## EXHIBIT B

### 1) Fees during the Renewal Term effective July 1, 2025 through June 30, 2028 as follows:

#### Workers' Compensation Claims Administration

	Year 1	Year 2	Year 3
Description	Pricing		
Life of Contract Flat Annual Fee Up to 90 Indemnity & 100 Medical Only Claims Annually Per claim Fee after maximum number of claims:	\$119,326	\$122,906	\$126,593
Medical-Only	\$178	\$183	\$189
Indemnity (All Other States)	\$1,304	\$1,343	\$1,383
Employer's Liability	\$1,304	\$1,343	\$1,383

<sup>1</sup> Alaska claims will incur a 2 year file handling fee as listed above. If a file remains open after two years, the fees will be charged again.

<sup>1</sup> CorVel Healthcare Corporation's managed care services must be used for all claims administered by CorVel.

<sup>2</sup> Claim fee applies to AOS with the exception of premium states (CA, HI, AK, NY, TX and FL).

#### Program Management

Description	Pricing		
Data Conversion - Per Data Source	Waived	Waived	Waived
Administration Fee - Per Annum <sup>1</sup>	\$14,226	\$14,653	\$15,092
Implementation Fee - One Time Fee	Waived	Waived	Waived
CareMC Access - Per Annum <sup>2</sup> First 6 Full Access Users	Included	Included	Included
Each User over 6 - Per User, Per Year	\$1,050	\$1,082	\$1,114
State Fund Oversight (OH, WA)	50% of standard fees, based on service level	50% of standard fees, based on service level	50% of standard fees, based on service level

<sup>1</sup> Includes Assistance with Self-Insured Data for State Reports, State Statistical Reporting & All State Filing Requirements

<sup>2</sup> Includes Executive Dashboard, Claim Details, Claims Summary Screen & Claims Reporting

#### Account Management and Technical Support

Description	Pricing		
Account Management Staff	Included	Included	Included
Electronic Data Transmission - (Per Month, Based on Frequency)			
Monthly File	\$263	\$270	\$278
Weekly File	\$630	\$649	\$668
Daily File	\$2,100	\$2,163	\$2,228
Training – Onsite and Online	Included	Included	Included
Technical Support	Included	Included	Included
State EDI Files	Included	Included	Included
Monthly Reporting	Included	Included	Included

Ad hoc Report Programming - Per Hour	\$210	\$216	\$223
Communication Materials/Posters	Pass through printing cost	Pass through printing cost	Pass through printing cost
Annual Banking Fees Additional Account(s) - Per Account	One account included \$1,060	One account included \$1,092	One account included \$1,125
Carrier TPA Oversight Fees <sup>1</sup>	Bill from Carrier to Client	Bill from Carrier to Client	Bill from Carrier to Client

<sup>1</sup> Fees charged by the carrier (Oversight fees, Tail Claim transfer / takeover fees, etc.) are the responsibility of the client and will be billed directly to the client by the carrier or by CorVel should CorVel be invoiced for such fees.

#### **Intake and Immediate Intervention Services**

Description	Pricing		
Claim Intake (includes one FNOL distribution) - Per Intake	\$36	\$37	\$38
Incident Only Reporting - Per Incident	\$36	\$37	\$38
Advocacy 24/7 - Per Call	\$105	\$108	\$111
Telehealth Services	Fee Schedule or U&C value by CPT code	Fee Schedule or U&C value by CPT code	Fee Schedule or U&C value by CPT code

### **Allocated Expense Fees**

#### **Legal Services**

Description	Pricing		
Subrogation	25% of Recoveries	25% of Recoveries	25% of Recoveries
Legal Bill Auditing <sup>1</sup>	2.5% of gross legal charges reviewed	2.5% of gross legal charges reviewed	2.5% of gross legal charges reviewed
Indexing and OFAC Compliance - Per Index	\$21	\$22	\$22

<sup>1</sup> Fees will never exceed the savings generated

#### **Bill Review Services**

Description	Pricing		
Bill Review: Includes Standard Fee Schedule and UCR - Per Bill <sup>1,2</sup>	\$10.88	\$10.88	\$10.88
+ Network Solutions Includes: <sup>2</sup> Clinical Review, Implant Analysis, Line Item Bill Review, Negotiations, PPO Network Access, Substantive Denials, Technical Evaluation	27% of Savings	27% of Savings	27% of Savings
Minimum Transaction Fee <sup>2</sup>	\$7.86	\$7.86	\$7.86
State EDI, Scanning/OCR, Initial 1099 Provider Notification Letter	Included	Included	Included
Texas Non-HCN Medical Bills - Per Bill	\$30.00	\$30.90	\$31.83

<sup>1</sup> Includes bill intake, document imaging, file upload, state EDI's, and initial 1099 provider notification

letters.

<sup>2</sup> Minimum transaction fee (MTF) per bill transaction. Applied per transaction if all other applicable fees do not meet the minimum transaction fee. Applies to all transactions, including but not limited to, Specialty Bills, Duplicate Bills and bills sent for Re-consideration or Re-evaluation. There is a maximum bill review transaction fee of \$15,000.

#### Patient Management

Description	Pricing		
Telephonic Case Management, Field Case Management and Return to Work Coordinator - Per Hour			
Alaska, California, Hawaii and New York	\$172	\$177	\$182
All Other States <sup>1,2</sup>	\$140	\$144	\$148
Vocational Rehabilitation - Per Hour	\$199	\$205	\$212
Specialty Services (Catastrophic, Life Care Plan, Medicare Conditional Payments, Medicare Set Asides, Bilingual, Critical Incident Stress Debriefing (CISD)) - Per Hour	\$263	\$271	\$280
Nurse Utilization Review - Per Review	\$173	\$178	\$183
Physician Utilization Review - Per Review	\$289	\$297	\$306
UR Authorization Only (Adjuster Review) - CA - Per Review	\$42	\$43	\$45
Care Advocate - Per Claim	\$58	\$59	\$61

<sup>1</sup> Fee applies to all States with the exception of premium states (CA, HI, AK, and NY).

<sup>2</sup> Statutory rates supersede if applicable.

Prevailing IRS Mileage Rate applies.

Each invoice for Case Management Services shall have an additional professional service fee of \$40.95 billed to Customer.

#### Pharmacy Solutions

Description	Pricing		
Retail Pharmacies			
Brand	AWP -10% + \$3.00 dispensing fee	AWP -10% + \$3.00 dispensing fee	AWP -10% + \$3.00 dispensing fee
Generic	AWP -35% + \$3.00 dispensing fee	AWP -35% + \$3.00 dispensing fee	AWP -35% + \$3.00 dispensing fee
Mail Order			
Brand	AWP -13% + \$1.50 dispensing fee	AWP -13% + \$1.50 dispensing fee	AWP -13% + \$1.50 dispensing fee
Generic	AWP -45% + \$1.50 dispensing fee	AWP -45% + \$1.50 dispensing fee	AWP -45% + \$1.50 dispensing fee

**Pharmacy Solutions continued**

Description	Pricing		
Clinical Modeling	Included	Included	Included
Integration of Pharmacy Data	Included	Included	Included
Dynamic Calculation/Display in Care <sup>MC</sup>	Included	Included	Included
Pharmacy Interventions	Included	Included	Included
Certified Pharmacy Technician	Included	Included	Included
Rx Nurse	Case Management hourly rate	Case Management hourly rate	Case Management hourly rate
Nurse Management			
Pharmacy Review - Per Review	\$394	\$406	\$418
Cognitive Behavioral Therapy - Per Hour	\$263	\$270	\$278
Medication Review - Per Hour	\$263	\$270	\$278
Drug Testing/Monitoring	State Fee Schedule	State Fee Schedule	State Fee Schedule
Pharmacogenomic Testing Service	\$1,200	\$1,236	\$1,273
NY PAR Admin Fee- Per Review	\$15	\$15	\$16
NY PAR Level 1 Clinical Decisions - Per Review	\$85	\$88	\$90

**Specialty Network Services**

Description	Pricing		
Medical Imaging Services	Varies by State and Diagnostic	Varies by State and Diagnostic	Varies by State and Diagnostic
Independent Medical Exam	See Current IME/Peer Fee Schedule	See Current IME/Peer Fee Schedule	See Current IME/Peer Fee Schedule
Physical and Occupational Therapy	Varies by State	Varies by State	Varies by State
Durable Medical Equipment	Varies by State and Equipment	Varies by State and Equipment	Varies by State and Equipment
Transportation	Varies by State and Service	Varies by State and Service	Varies by State and Service
Translation	Varies by State and Service Level	Varies by State and Service Level	Varies by State and Service Level

**Medicare Agent Reporting**

Description	Pricing		
Set up and engagement	Waived	Waived	Waived
Monthly Maintenance	\$1,000	\$1,030	\$1,061
Quarterly Reporting	Included	Included	Included

*The above pricing per claim is based on handling of all claims that occur and are reported during the agreement period. If life of contract pricing is selected, claims will be handled until closed or until the end of the agreement period, whichever comes first. If life of claim pricing is selected, claims will be handled until closed. Rates on claims that occur outside of the United States are subject to alternative pricing to be discussed prior to start of the contract.*

*Any service not identified in this proposal will be provided at a later time.*











# CorVel Enterprise Claims Inc. Amendment 4\_07.16.25\_SD


Final Audit Report

2025-12-12


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